



## The Weekly Pulse of Wholesale Monitoring

It's been mentioned that the pulse often has some of the same information week to week. Yes, it does, we do this because we know that sometimes these are reviewed very quickly, and articles may be missed that are important. By having them here several weeks in a row we hope to up the odds that you will see and garner the information within.

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com).

### April DUW Video

In the live April Dealer Update Webinar we spent time discussing MASweb, MASmobile, the Dealer Portal, Certificate of Monitoring, and Invoices.

[APRIL DUW VIDEO](#)



### MAY DUW Invite

May 10th at 10am CST  
We will be updating on the goings on in Wholesale Monitoring and feature special guest Honeywell and their new solution CLSS

[REGISTER HERE](#)



## Senate Bill 156

Sen. Chris Elliot has introduced legislation to move all licensure boards under the Secretary of State. This would eliminate the AESBL Staff.

Voice your Opinion with your Senator

## Auto Pay??

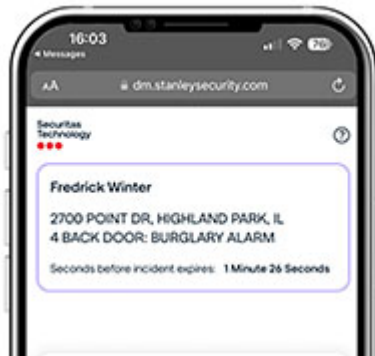
Have your bill automatically deducted from your checking account or charged to your credit card. Avoid check charges, late fees, and postage.

Sign Up HERE

## Securitas Technology WINS!!

SAMMY Award for Integrated Installation of the Year  
DMP Banking dealer of the Year  
DMP Diamond Dealer of the Year  
AMAG Eagle Award

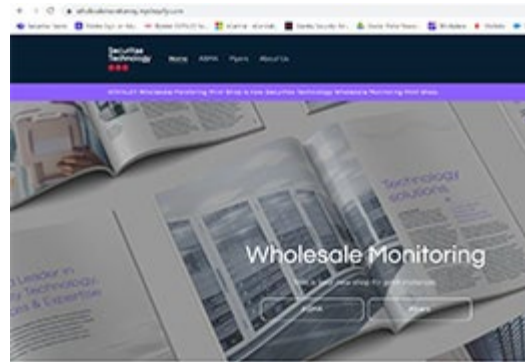
Complete Article



## Coming Soon - Alarm Manager

You will soon be able to offer real time alarm management, with the click of a button. Clients will be able to instantly respond to a triggered alarm from anywhere using the alarm manager solution. By securely texting their emergency contacts and collectively decide to verify or cancel an intrusion alarm. No downloads or logins required.

MORE INFORMATION



## ASMA's through the Storefront

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon with full color brochures and literature you can order. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

ACCESS STOREFRONT



### Important Info from the Accounting Team

We are proud to announce that after months of testing we are very excited to let you know we will be moving to a new accounting software. This new software is a modern and up-to-date solution to simplify invoicing. With the move to any new system there are always some changes. Review the complete Communication [HERE](#)



### Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

## Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com)



## Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

UPDATE CONTACT INFO

Has your company or contact info changed?

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